

# Income Qualified Contractor Channel



The program provides assessment, direct installation of energy-saving products, installation of retrofit and health & safety measures, and mechanical repairs (replacements in emergency cases). The benefits are offered at no cost to income-qualified Nicor Gas customers.

To qualify, Nicor Gas customers must have a household income level at 80% area median income (“AMI”) or below. Single-family home renters are qualified to participate with landlord consent. Multi-family property management groups’ buildings qualify if 60% of their tenants fall within the 80% AMI income qualification.



# Income Qualified Contractor Channel Retrofits



## Projects completed YTD

- 174 SF homes
- 1,397 unique MF units

## Key dates

- March 13: Both SF and MF work was suspended
- July 13: SF field work recommenced
- July 14: Nicor Gas approves return-to-field for MF installation contractor based on enhanced safety plans
  - Scheduled work is pending contractor finalizing COVID-19 related increase in costs

## In-field safety:

- Both contractors have created and presented enhanced COVID-19 field safety protocols and plans in collaboration with RI
- Contractors are implementing pre-workday employee and customer health screening, in-home/building protocols, PPE requirements, sanitation guidelines, social distancing protocols (when able), and contact tracing plans.
- MF projects will be prioritized based on vacant unit or common-area access to attics for weatherization work
- SF projects will manage transmission risks through a zip-wall containment