

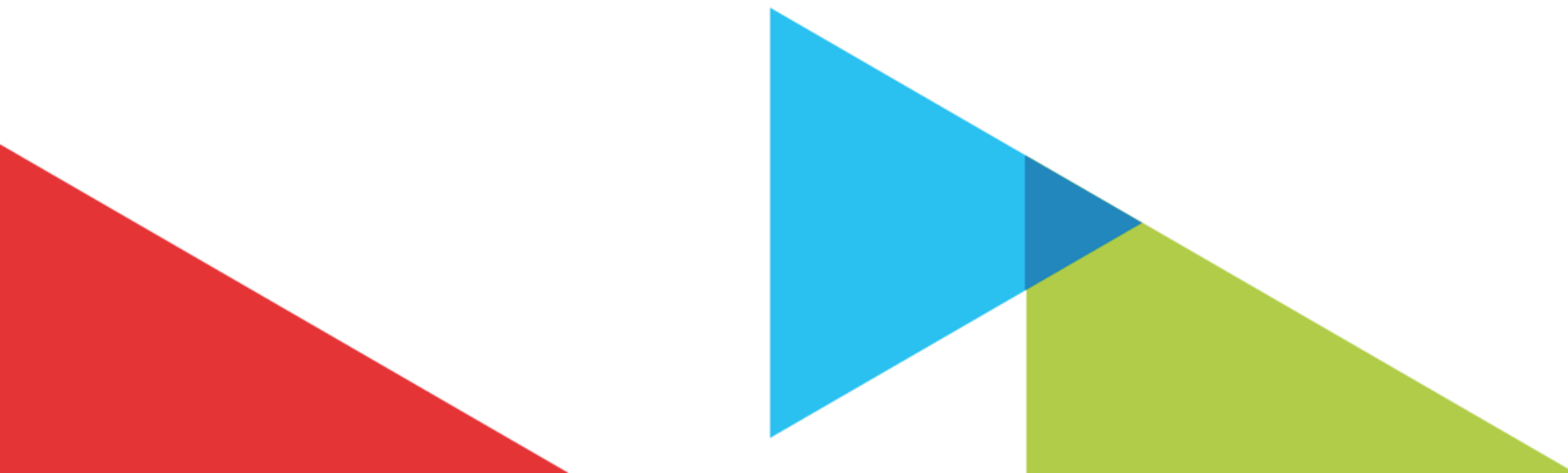
Income Qualified EE Advisory Committee North

Nicor Gas COVID-19 Program Updates

April 14, 2020

Presented by:

Mike King



Income Qualified Energy Efficiency Offerings



Income Qualified Energy Efficiency Offerings



Community Action Agency Channel

- Comprehensive home retrofit services provided to customers up to 200% Federal Poverty Level (braided with Illinois Home Weatherization Assistance – IHWAP – funding), and funded fully by the utilities for customers over 200% FPL up to 80% AMI
- **COVID-19 Impacts**
 - All assessments, direct installation and weatherization are suspended in accordance with the Illinois Stay-at-Home order
 - All outreach events are suspended
 - IQ kit distribution is suspended, but we will pilot customer sign-up via phone with CEDA
 - Emergency furnace replacement is still available
 - Weekly check-ins with CAAs facilitated by IACAA/Resource Innovations

Contractor Channel

- Gas-focused home retrofit services, including weatherization, low-cost products and select HVAC measures, provided to customers up to 80% AMI in both single-family and multi-family properties
- **COVID-19 Impacts**
 - All assessments, direct installation and weatherization were suspended as of March 12
 - All outreach events are suspended
 - Emergency furnace replacement is still available
 - Potential income-qualified kit distribution opportunity in partnership with Ameren

Income Qualified Energy Efficiency Offerings



Affordable Housing New Construction

- Incentives for developers of single-family and multi-family new construction and major renovation projects, including building envelope, appliances, water system products and insulation, and HVAC measures
- **COVID-19 Impacts**
 - All outreach and in-person activities are suspended
 - Developer construction work is continuing at the discretion of the project developers and contractors
 - Onsite verification is suspended but virtual verifications are being explored

Public Housing Authority

- Retrofit services, including weatherization, low cost products and select HVAC measures, for income-qualified customers living in predominately multi-family buildings owned by Public Housing Authorities
- **COVID-19 Impacts**
 - All assessments, direct installation and weatherization are suspended in accordance to the Illinois Stay-at-Home order
 - All outreach events are suspended

Additional Efforts



Virtual EE

- Currently working on options for virtual assessments



Food Pantries

- Food pantry focus to assist customers with energy efficiency education paired with energy assistance options for customers



Safety

- Reviewing a safety protocol post COVID-19



Innovation

- Exploring all innovative options to serve our customers



Nicor Gas

Energy
Efficiency
Program