

# **Income Qualified North Energy Efficiency Advisory Committee 2018 Annual Report**

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# **Income Qualified North Energy Efficiency Advisory Committee: 2018 Annual Report Draft (updated 1/31/19)**

## **Scope of the Report:**

This report is the Annual Report of the Income Qualified North (IQ North) Energy Efficiency Advisory Committee, which summarizes the activity of the Committee between January 2018 and December 2018.

The Income Qualified (IQ) Energy Efficiency Advisory Committee was established following passage of the Future Energy Jobs Act (FEJA) in 2016. The initial purpose of the Committee was identified in FEJA: To “assist in the design and evaluation of low-income energy efficiency programs”<sup>1</sup> There are two separate committees – the IQ North Advisory Committee covers ComEd, Nicor Gas, Peoples Gas & North Shore Gas utility service territories in northern Illinois. The IQ South Advisory Committee covers Ameren Illinois’ utility service territory.

The 2018 activities of the IQ North Advisory Committee will be highlighted in this report.

## **I. Executive Summary**

In 2018, the IQ North Committee successfully convened stakeholders to discuss and receive input on community needs; job creation and workforce diversity; income qualified energy efficiency (EE) program updates provided by IQ North Utilities and marketing and outreach as related to Income Qualified residents in Northern Illinois (IQ North Territory). The facilitation team also conducted introductory outreach meetings with Community Based Organizations (CBOs) in the IQ North territory. The facilitation team compiled the committee member feedback and circulated the feedback to IQ North participants following each meeting.

Although 2018 was a formative year for the committee with focus on establishing Committee policies, procedures and garner participation, the Committee did provide substantive input on multiple topics, including:

- a. **Successfully identifying gaps and barriers faced by IQ Customers** in accessing IQ programs.
- b. **Successfully Identifying best practices approaches to job creation and workforce diversity** in disadvantaged communities.
- c. **Successfully Identifying the most effective strategies for reaching IQ Customers.** As a result of these recommended strategies, the IQ North utilities made several changes to their marketing and outreach portfolio.
- d. **The facilitation team engaged CBOs across 20 counties in 2018.** The inputs shared at these CBO outreach meetings will inform 2019 meeting topics.

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<sup>1</sup> 220 ILCS 5/8-103(B)(c)

## **II. Background of IQ North Committee**

The Income Qualified Advisory Committee was established following passage of the Future Energy Jobs Act (“FEJA” or “Act”) in 2016, as applicable to individual utilities.

The statutory requirements for low income energy efficiency programs are outlined in Section 8-103(B) of the Public Utilities Act for electric utilities and Section 8-104(e-5) for gas utilities. Electric utilities are directed by statute to convene a “low-income energy efficiency advisory committee”:

*The electric utilities shall also convene a low-income energy efficiency advisory committee to assist in the design and evaluation of the low-income energy efficiency programs. The committee shall be comprised of the electric utilities subject to the requirements of this Section, the gas utilities subject to the requirements of Section 8-104 of this Act, the utilities' low-income energy efficiency implementation contractors, and representatives of community-based organizations.<sup>2</sup>*

## **III. IQ North Committee Formation Process**

To fulfill the statutory mandate for the IQ North Committee, the facilitation team worked with the sponsoring utilities to develop the following key process elements for the Committee:

- a. Leadership Team.
- b. Committee Process and Structure.
  - i. “Large Group” Committee Meetings.
  - ii. Detailed Tracking Document.
  - iii. IQ North Committee Website.
- c. One-on-One Meetings with Community Based Organizations.

### ***A. Leadership Team***

A leadership team was appointed to oversee the functions of the Advisory Committee and ensure its yearly success. The leadership team comprises of IQ North representative utilities (**ComEd, Nicor Gas, Peoples Gas – North Shore Gas**). In 2018, the leadership team also included Community Leader<sup>3</sup> Pastor Vance of Faith in Place<sup>4</sup> and the facilitation team.

The IQ North Advisory Committee meetings are facilitated by the facilitation team (Future Energy Enterprises LLC,). The facilitation team is responsible for developing agendas with input from the leadership team, organizing and presiding over meetings, maintaining and circulating meeting notes, updating the tracking document with feedback from meetings, identifying open

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<sup>2</sup> 220 ILCS 5/8-103(B)(c).

<sup>3</sup> “Community Leaders” means non-financially interested persons or organizations identified by the Convening Utility who will serve on the Leadership Team. Financially interested persons or organizations are not eligible to serve as Community Leader(s). “Financially Interested” means an entity that receives \$25,000 or more per year from contractors to implement Income Qualified energy efficiency programs.

<sup>4</sup> Pastor Vance remained on the Leadership Team until late summer.

issues and action items, conducting research on best practices and other select issues raised by the Committee.

### ***B. Committee Process and Structure***

The Committee process and structure was discussed during pre-formation meetings held from April 2017 to June 2017 and finalized in 2018. The facilitation team utilized the process discussed in these pre-formation meetings at the 2018 Committee meetings. In 2018, all but one of the large group IQ North Committee meeting in 2018 were in person. The facilitation team circulated an introductory survey after the first meeting in April. The purpose of this survey was to solicit feedback on the Committee process and structure. Prior to the final meeting of the year, the facilitation team also circulated an end-of-year survey to solicit feedback from the first year of meetings. The facilitation team meticulously documented feedback and comments raised at the meetings in a detailed tracking document which was then circulated after each meeting and added to the Committee website. This process and structure are detailed below:

#### ***i. “Large Group” Committee Meetings***

The Income Qualified (IQ) North Advisory Committee **met four times in-person and once by teleconference, on the following dates respectively:** April 3, 2018, May 22, 2018, July 30, 2018, October 2, 2018 and December 11, 2018. The October meeting date was the sole meeting held via teleconference. The meeting notes and topics are detailed in the Appendix.

#### ***ii. Detailed Tracking Document***

A significant and beneficial resource created for the IQ North Committee was the Tracking Document. The purpose of the tracking document is to memorialize and ensure follow-up of Committee member feedback. The facilitation team updated the tracking document with IQ North Committee comments, follow-up items, action items and responses from meeting participants following each meeting. This made feedback of each topic or meeting objective easy to track and accessible for meeting attendees and IQ North utilities. The Tracking Document also ensured that all comments and inputs shared were compiled in one master document. The document was then circulated to IQ North Committee participants along with meeting notes and other documents approximately two weeks after each meeting.

#### ***iii. IQ North Website***

Another key resource developed and managed on behalf of the IQ North Committee in 2018 was the Income Qualified EE Advisory Committees [Website](#). Minutes of each meeting, meeting materials, IQ North tracking document and other resources are available on the IQ North section of the IQ Advisory Committee website. The availability and accessibility of IQ North Committee meeting notes and materials ensures that the Committee Process and discussions are public and transparent for meeting attendees and the general public at large.

### ***C. One-on-One Meetings with Community Based Organizations (CBO)***

A long-term priority for the IQ North Committee is the continued recruitment and outreach of CBOs to attend in-person Committee meetings. The purpose of this is to establish and maintain

their representation at the Committee meetings.<sup>5</sup> This recruitment is conducted via outreach meetings with CBOs. The facilitation team conducted these meetings in 2018 and will continue to do so in the future.

Another purpose of the outreach meetings is for the facilitation team to understand and become familiar with the communities of the CBO - hence each meeting was held one-on-one and in-person at the CBOs' offices. The outreach meetings are also an opportunity to allocate time for feedback that would otherwise not be shared or gleaned in the larger Committee meetings.

#### **IV. Participation**

IQ North Committee 2018 meetings included those specifically identified in the Future Energy Jobs Act.<sup>6</sup> Representatives of electric (ComEd) and gas utilities (Nicor Gas, Peoples Gas – North Shore Gas); representatives of Community-Based Organizations (CBOs); and representatives of Income Qualified energy efficiency program implementation contractors.

*“Community-Based Organizations” are defined as private or public not-for-profit organizations, including volunteer organizations, located in an Illinois community, that provides services to citizens within that community and the surrounding area.*

#### **V. Key Topics Addressed in 2018**

Each 2018 topic was selected because these topics were the topics of greatest interest identified by the IQ North Utilities and CBOs based on comments and feedback during IQ North Formation meetings. In 2018, the topics discussed at the IQ North Committee Meetings led to robust feedback and insights from CBOs and implementers for IQ North utilities to continue improving program design and implementation. The key topics addressed are the following:

- a. **Input on Serving Communities.** The purpose of this topic was to receive feedback on how to better serve disadvantaged communities on Northern Illinois through Income Qualified (IQ) energy efficiency programs. Input for this topic was requested from the IQ North Committee at the May 22<sup>nd</sup> Meeting using the following discussion questions:
  - i. What are the energy needs of your community?
  - ii. Do you see any gaps in energy efficiency programs?
  - iii. What is the best way to communicate EE program information?

Through feedback given by CBOs and Implementers from these questions, the IQ North Committee determined that IQ communities in Illinois are especially underserved, both in accessing programs and in job development. **The CBOs and Implementers revealed the following gaps faced by IQ communities:**

- IQ customers that are tenants do not have control over their heating systems.
- There is a pressing need for additional affordable housing, exterior lighting.
- Community engagement for IQ customers is another pressing need.

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<sup>5</sup> The participation of these organizations is also vital as outlined by the FEJA Statutory Mandate.

<sup>6</sup> See 220 ILCS 5/8-103(B)(c).

- Health and safety needs are added barriers to participation.

**The Committee subsequently recommended the following steps to better serve disadvantaged communities with energy efficiency programs:**

- It was recommended that energy efficiency programs should coordinate with Solar for All<sup>7</sup> policies.
- ‘Disconnection policies’ of the utilities should be re-addressed. There is an interest in making a connection between energy efficiency programs and avoiding disconnections.
- Utilities should consider presenting energy efficiency information for building owners, including ensuring benefits get passed on to the tenants.

This feedback along with actionable recommendations for addressing the gaps will be examined in depth in 2019, specifically in the *Workforce Development Working Group*; CBO outreach and recruitment; Solar for All program coordination and IQ North Utilities’ ongoing strategies.

Based on facilitated small table and large group discussions, **the IQ North Committee successfully pinpointed the major gaps and barriers impeding IQ customers from accessing energy efficiency programs.**

- b. **Input on Marketing and Outreach.** The purpose of this topic was to understand the most effective methods or channels of reaching IQ customers to access Income Qualified Energy Efficiency Programs. Input for this topic was requested from the IQ North Committee at the May 22<sup>nd</sup> meeting using the following discussion questions:
- i. How do we build trust in communities?
  - ii. What is your biggest concern about marketing and outreach?
  - iii. Do you have feedback about utility marketing and outreach plans for IQ Programs?
  - iv. What is the best way to reach IQ customers in the communities you represent?
  - v. What barriers exist to reaching customers?

At the May 22<sup>nd</sup> meeting, **the IQ North Committee suggested that the utilities’ marketing and outreach plans for IQ Programs be more innovative and test different methods to reach IQ customers.** The feedback also recommended to IQ North utilities some best ways to reach IQ customers such as:

- Door to door “blitzes” to engage customers.
- Bill inserts, social media, radio ads.
- Brand alignment or uniformity amongst the utilities.

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<sup>7</sup> Among the most significant features of the Future Energy Jobs Act (SB2814; Public Act 99-0906) enacted in 2016 is the Illinois Solar For All Program, a groundbreaking solar deployment and job training initiative targeted at low-income and economically disadvantaged communities in every part of the state – rural and urban areas alike.

- Collaborating with CBOs and community leaders is an underutilized but highly effective method of reaching IQ customers.

The utilities agreed to take these feedbacks under account in their marketing and outreach branding strategies through the 2018 calendar year.

At the December 11<sup>th</sup> meeting, the utilities presented the results of their more innovative marketing and outreach strategies. **Based on feedback from May’s meeting, the utilities had decided to strategically align their branding and incorporate the following into their plans:** radio ads, bill inserts; social media; neighborhood “blitzes” and collaborations with CBOs to organize events. **One of the utilities saw a resulting 65% increase in participation of income-qualified communities.** Marketing and outreach (particularly the most effective methods of utilizing community engagement as a strategy) will be further explored in 2019 in the Committees’ *Program Feedback Working Group*.

With the feedback shared in 2018, **the IQ North Committee successfully determined and recommended the most effective channels to reach IQ customers.** The feedback was subsequently implemented by IQ North utilities’ and resulted in a high engagement and participation rate of IQ customers.

- c. **Recruitment and Outreach to Community Based Organizations (CBOs).** The purpose of this topic was to conduct outreach meetings, to establish and maintain CBO participation in IQ North Committee meetings and to pinpoint the most effective strategies for sustaining CBO engagement in the IQ North Committee.

The facilitation team began outreach to CBOs in the Fall. Each meeting was conducted in-person. Feedback was requested on topics ranging from IQ Programs designs to the energy needs of their community and perception of the Committee. **10 CBOs across 20 Illinois counties were successfully engaged and recruited in the Fall of 2018.** A detailed list of CBOs engaged is listed in the Appendix.

The trends and feedback received from the CBO outreach meetings were grouped into the following categories:

- i. Barriers (faced by IQ Customers and Program Administrators).
- ii. Committee Process.
- iii. Feedback on Programs.
- iv. Marketing.
- v. Energy Efficiency Education.

**A major takeaway from these outreach meetings was the information that there are pockets of populations such as immigrants, ESL customers and mobile homes within the IQ customer base that are particularly underserved and underreached.**

This feedback will help inform the major topic to be discussed in 2019 Large-Group Committee meetings. Meanwhile, outreach meetings with CBOs will resume and continue through 2019.

- d. **Input on Job Creation and Workforce Diversity.** The purpose of this topic was to discuss and establish best practices in disadvantaged communities for job creation, workforce diversity initiatives to provide jobs and other economic benefits.

Input for this topic was preliminarily requested from the IQ North Committee at the July 30<sup>th</sup> Meeting. The Committee shared their feedback on the following workforce development program components and shared the following recommendations:

**i. The current workforce needs.**

- a. Current workforce programs are largely Cook County/Chicago based. It is important to look outside the Cook County border for other implementation efforts.

**ii. Recommendations to make provisions for additional training support.**

- a. There needs to be better outreach to target communities to publicize workforce development programs.  
b. The content of trainings should align with staffing needs of the organizations.  
c. Attention must be paid to having training locations where workforce development trainees can easily access.

**iii. Capacity building for CBOs to join the Trade Ally network.**

- a. Information on workforce development is not reaching certain organizations. This can limit implementation.

**iv. Recommendations to the utilities on how to expand their workforce development efforts.**

- a. Additional training is needed in programs already being implemented. For instance, there is still a need for utility auditor roles and other roles related to training.  
b. Create a clearing house or portal as a centralized way to communicate about workforce development efforts.

**v. Solar Integration.**

- a. There needs to be a focus on spreading the word about solar opportunities for communities.  
b. Encourage solar and energy efficiency jobs to be included within jobs portals.

The topic was further explored at the October 2<sup>nd</sup> teleconference meeting. At this meeting, program administrators of existing Workforce Development Programs in other energy driven U.S States shared an overview of their program and discussed best practices for workforce programs in the energy industry. The facilitation team also independently researched best practices and shared the research at the meeting. The research compiled by the facilitation team was supplemented by the best practices' presentations of the program administrators.

Some notable best practices shared and will inform future Committee discussions include:

- i. **Solar Training** – Create trade ally networks and develop partnerships with utilities to successfully implement solar training efforts. Furthermore, industry partnerships with the programs increases the number of job placements after a trainee graduates from the program.
- ii. **Student, Small Business and Minority Contractor Training** – Industry support is vital to the success of contractor training. Additionally, cross-sector partnerships i.e. developing partnerships with school districts or community colleges will help create and maintain a pipeline for prospective students into the program.
- iii. **Clean Energy Workforce Program for Returning Citizens** – While the benefits of training and participating in the programs are taken seriously by returning citizens, socio-economic challenges may persist for the trainees that may be addressed via wrap around case management services.

**Overall, the IQ North Committee successfully identified best practices approaches to job creation and workforce diversity in the clean energy space for disadvantaged communities.** The Committee also learned about successful workforce development programs for specific demographics such as students and returning citizens within disadvantaged communities.

Job creation and workforce diversity will be continued to be discussed in the Committee’s Workforce Development Working Group in 2019. The best practices learned in 2018 will help lead these future discussions.

- e. **IQ North Utilities’ Income Qualified Program Updates.** The purpose of this topic was to provide the Committee updates on Income Qualified (IQ) energy efficiency programs from the IQ North Utilities. Throughout the year, IQ North utilities routinely provided updates such as marketing and outreach strategies, quarterly updates and proposed portfolio plans on the state of the IQ Programs. These frequent updates were mandated per FEJA and will continue throughout 2019 in Large-Group Committee meetings. **The Committee shared that in the future, these utility updates should include:**
  - i. Critical feedback being employed to improve service.
  - ii. Implementation challenges and not just high-level “report-outs.”
  - iii. Greater detail into each IQ Program.

The feedback will be taken under account during 2019 presentations by each utility.

## **VI. Committee Impacts and Successes**

Despite being a formative year, in 2018, the IQ North Committee successfully provided vital feedback and information that was adopted by IQ North utilities into their Income Qualified

Energy Efficiency Program Portfolio in 2018 and onwards. For the key topics addressed in 2018, the Committee successfully achieved the following successes:

- a. **IQ North Utilities as Effective Conveners:** The Committees' success in 2018 is directly correlated with the IQ North Utilities' participation and responsiveness. The utilities were open to addressing concerns and incorporating feedback and insight gained from each meeting. They also regularly provided updates on its Income Qualified programs. This led to a better understanding and familiarity of their programs by CBOs and implementers.
- b. **Key Topics in 2019:** The feedback ideas that were shared on job creation and workforce diversity; marketing and outreach; and serving IQ communities will be used to drive future discussions in 2019 Large-Group Committee meetings and smaller Working Group meetings.
- c. **Inclusion of Recommended Marketing and Outreach Strategies in Utilities' Marketing Plans:** IQ North Utilities demonstrated their responsiveness to Committee feedback by incorporating feedback shared at the May 22<sup>nd</sup> meeting and subsequently testing out the different suggestions. These inputs and feedback shared by IQ North Committee participants on the most effective methods of reaching IQ customers resulted in higher participation rates in energy efficiency programs for IQ customers in 2018.
- d. **IQ North Community:** The IQ North Committee in 2018 provided an opportunity for CBOs to coordinate on shared resources and information sharing.
- e. **CBO Outreach Meetings:** The facilitation team engaged CBOs across 20 counties in 2018. The one-one-one feedback shared at these outreach meetings will be used to drive future discussions and determine Committee topics in 2019.
- f. **CBO and Implementer Engagement:** The facilitation team also administered an End-of-Year survey to assess feedback on the first year of the Committee. There were 38 respondents to the survey with favorable to highly favorable responses over-all. This level of participation and response indicates a high level of engagement from IQ North Committee participants in 2018.
- g. **Barriers faced by IQ customers:** The Committee successfully identified the barriers and gaps hindering IQ customers from accessing energy efficiency programs. These barriers will be taken under consideration by the Utilities when trying to reach IQ customers.
- h. **Job Creation and Workforce Diversity Best Practices:** The Committee successfully researched and pinpointed best practices approaches to job creation and workforce diversity. These best practices will be used to inform discussions on workforce development in the future.
- i. **Committee Process and Structure:** Feedback and comments from each meeting were meticulously tracked in the IQ North Committee tracking document then circulated by the facilitation team following each meeting. A Committee website was also developed and updated with the tracking document along with other meeting materials. This process ensured that meeting feedback was always accessible by Committee participants. In 2018, The IQ North Committee set a precedent for being transparent and accessible.

Overall, the IQ North Committee successfully fulfilled the FEJA statutory mandate of being a forum where CBOs, Implementers and Utilities convene and begin to evaluate, optimize and refine income qualified energy efficiency programs for the benefit of IQ customers.

## **VII. Conclusion**

As previously noted, 2018 was a formation year for the IQ North Committee. In subsequent years, it is the intention of the IQ North Committee to become more substantive in its output and activities. This will be accomplished by focusing in on the following:

- a. Working to identify and engage additional CBOs to participate in the IQ North Committees.
- b. Developing actionable deliverables in collaboration with IQ North Committee participants.
- c. Emphasizing a greater involvement of CBOs in the Committee Process by hosting meetings in their spaces, presenting at meetings and greater overall coordination with the Committee.
- d. The creation of Working Groups on specific topics to develop concrete policy recommendations.
- e. Translating 2018 feedback into concrete and actionable strategy changes for IQ North utilities.
- f. Convening CBOs at outreach sessions for smaller “Lunch + Learn Meetings.” The purpose of these sessions will be to continue to engage and solicit feedback from CBOs in their communities.

## Appendix A- Summary of Meetings

This section will summarize the details of what was covered in each meeting. There were four in-person IQ North meetings at the *ComEd Chicago Training Center* in Chicago, IL and one meeting held by teleconference in 2018. These meetings are described below:

### 1. *IQ North Meeting #1*

The first IQ North meeting was held on April 3, 2018. The purpose of the meeting was the following: 1) To formally introduce the IQ North Committee, the facilitation team, the leadership team and other Committee participants. 2) For ComEd, Nicor Gas and Peoples Gas- North Shore Gas to present an overview of their Income Qualified Energy Efficiency (EE) Programs. 3) For the facilitation team to introduce the Committee process and structure; and the 2018 IQ North Committee Plan. 4) The facilitation team and leadership team invited participants in attendance to share their feedback and ask questions about any topic listed on the agenda. 5) The Committee participants then deliberated in “small group breakout sessions” energy efficiency needs in their community.

### 2. *IQ North Meeting #2*

The second IQ North meeting was held on May 22, 2018. The purpose of the meeting was the following: 1) ComEd, Nicor Gas and Peoples Gas – North Shore Gas presented an overview of their Income Qualified EE Marketing and Outreach strategy. 2) The facilitation team invited participants in attendance to deliberate in “small group breakout sessions” about the utility strategies and share their discussions with the Committee at large.

ComEd invited feedback on their IQ EE Program Marketing and Outreach strategy; and solicited suggestions for their 2019 Neighborhood “blitz” locations.

### 3. *IQ North Meeting #3*

The third IQ North meeting was held on July 30, 2018. The purpose of the meeting was following: 1) ComEd, Nicor Gas and Peoples Gas- North Shore Gas presented an overview on their Workforce Development Initiatives. 2) IQ North Committee participants in attendance discussed gaps and opportunities in workforce development in small groups, then each shared their table’s feedback to the Committee. 3) IQ North utilities presented their Quarterly Reports on Income Qualified EE Programs during the first quarter of 2018 (Jan 1- March 31) and 2018 year to the meeting date. 4) The facilitation team formally introduced a new member to the team – Theodora Okiro. 5) The facilitation team presented an update and requested feedback on vision/metrics and key priorities for the IQ North Advisory Committee in 2018.

After the presentation on their Workforce Development Initiatives, ComEd requested feedback on their business development metrics.

#### *4. IQ North Meeting #4*

The fourth IQ North meeting was held via teleconference on October 2, 2018. The main purpose of the meeting was understanding best practices approaches to workforce development programs in clean energy or energy efficiency. This was conducted in the following ways 1) The facilitation team presented their overview of workforce development programs and best practices from other states and received questions or feedback from the Committee on the findings 2) A panel of Workforce Development Program Administrators from other states presented an overview of their successful programs. The Committee was invited to share their feedback and questions following these presentations 3) ComEd presented a preliminary overview of their 2019 Income Qualified EE portfolio plan.

The Program Administrators featured in the meeting were from the following organizations and states:

- **Grid Alternatives**, located in multiple U.S States
- **Elevate Energy**, Illinois
- **Emerald Cities**, California
- **Rising Sun Energy Center**, California

#### *5. IQ North Meeting #5*

The fifth IQ North meeting was held on December 11, 2018. The purpose of the meeting was to wrap up the 2018 calendar year of IQ North Committee meetings and to announce 2019 activities. The agenda featured the following: 1) The facilitation team presented an overview of key feedback from CBO outreach meetings 2) The IQ North Utilities presented an overview of results to their 2018 marketing and outreach strategies for IQ programs 3) IQ North Committee participants discussed the Utilities' marketing and outreach presentation in small groups, then presented their feedback to the Committee at large 4) The Utilities presented an overview of their 2019 Income Qualified EE program plans 5) The facilitation team presented a summary of results from the 2018 survey that evaluated IQ North participation, an overview of the 2019 IQ North topics, reviewed key 2018 IQ North activities and requested questions or feedback from the Committee.

## Appendix B – Summary List of CBOs Outreach Meetings

<b>CBO</b>	<b>Meeting Date</b>	<b>County (s)</b>
<b>Kendall County Health Department</b>	9/21/18	Kendall, Grundy
<b>Tri-County Opportunities Council</b>	9/25/18	Lasalle, Putnam, Marshall, Stark, Bureau, Lee, Ogle, Whiteside, Carroll
<b>Community Contacts</b>	9/27/18	Kane, Dekalb
<b>Rockford Human Services Department</b>	10/5/18	Boone, Winnebago
<b>Community Action Partnership</b>	10/11/18	Lake
<b>Project Now</b>	10/15/18	Henry, Mercer, Rock Island
<b>DuPage County Human Services</b>	11/21/2018	DuPage
<b>Will County Center for Community Concerns</b>	11/21/2018	Will
<b>Chicago Housing Authority</b>	11/8/2018	Cook
<b>People for Community Recovery</b>	11/14/2018	Cook

## **Appendix C – List of Organizations that Participated in IQ North Committee Meetings in 2018**

IQ North Facilitation Team

ComEd

Nicor Gas

Peoples Gas- North Shore Gas

Little Village Environmental Justice Organization (LVEJO)

Faith in Place

Community and Economic Development Association of Cook County, Inc. (CEDA)

Resource Innovations

Energy Infrastructure Partners

Energy Resources Center- UIC

Delta Institute

Illinois Public Interest Research Group (IL PIRG)

Natural Resources Defense Council (NRDC)

Seventhwave

Navigant

Will County Center for Community Concerns (WCCCC)

Community Investment Corp. (CIC)

Elevate Energy

Environmental Defense Fund (EDF)

PosiGen Solar

Chicago Housing Authority

People for Community Recovery

Community Organizing and Family Issues (COFI)

Midwest Energy Efficiency Alliance (MEEA)

Illinois Attorney General's Office

Shelton Solutions

**Appendix C contd. – List of Organizations that Participated in IQ North Committee Meetings in 2018**

CMC Energy

Legal Assistance Foundation of Metropolitan Chicago

Seventhwave

Elevate Energy

Enterprise Community Partners

South Suburban Mayors and Managers Association

Illinois Housing Development Authority (IHDA)

Chicago Bungalow Association

Leidos, Inc.

Illinois Commerce Commission

Land of Lincoln Legal Assistance Foundation

AARP

CLEAResult

Enovation Partners

Metropolitan Mayors Caucus

Blacks in Green

Franklin Energy

Community Action Partnership of Lake County

National Energy Assistance Director's Association

Illinois Association of Community Action Agencies (IACAA)

Waukegan Housing Authority

Morraine Valley Community College

U of I Climate Research & Training

Environmental Defense Fund (EDF)

Brighton Park Neighborhood Council Chicago

DuPage County Community Action Agency

Claretian Associates

**Appendix C contd. – List of Organizations that Participated in IQ North Committee Meetings in 2018**

Northwestern Illinois Community Action Agency  
Oracle  
Winnebago County Housing Authority  
Turnstone Development  
Tri-County Opportunities Council  
Citizens Utility Board (CUB)  
Rebuilding Together  
Spanish Christian Church  
Village of Beach Park  
Environmental Law and Policy Center  
Community Action Agency of Boone and Winnebago Counties  
MCR Performance Solutions, LLC  
Resurrection Project  
McHenry County Housing  
Bpnc Chicago  
Latin United Community Housing (Lucha)  
Kankakee County Public Housing  
Grid Alternatives  
Project Now  
Rising Sun Energy Center  
Franklin Energy  
Emerald Cities

**Appendix D – [Copy of Tracking Document](#)**

**Appendix E – [Facilitation Team Presentation \(including End of Year Survey Results\)](#)**